Privacy Notice – National Data Opt-out

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| **Plain English explanation:** NHS NEL ICBis one of many organisations working in the health and care system to improve care for patients and the public).  Whenever you use a health or care service, such as attending Accident & Emergency or using Community Care services, important information about you is collected in a patient record for that service. Collecting this information helps to ensure you get the best possible care and treatment. | |
| 1**) Controller** contact details | NHS North East London ICB  4th Floor – Unex Tower  5 Station Street London E15 1DA  [www.northeastlondon.icb.nhs.uk](http://www.northeastlondon.icb.nhs.uk/) |
| **2) Data Protection Officer**  contact details | NHS NEL DPO  [nelondonicb.ig@nhs.net](mailto:nelondonicb.ig@nhs.net). |
| 3) **Purpose** of the sharing | Whenever you use a health or care service, such as attending Accident & Emergency or using Community Care services, important information about you is collected in a patient record for that service. Collecting this information helps to ensure you get the best possible care and treatment.  The information collected about you when you use these services can also be used and provided to other organisations for purposes beyond your individual care, for instance to help with:  • improving the quality and standards of care provided  • research into the development of new treatments  • preventing illness and diseases  • monitoring safety  • planning services  This may only take place when there is a clear legal basis to use this information. All these uses help to provide better health and care for you, your family and future generations. Confidential patient information about your health and care is only used like this where allowed by law. |
| 4) **Lawfulness Conditions and Special Categories** | Most of the time, anonymised data is used for research and planning so that you cannot be identified in which case your confidential patient information isn’t needed. |
| 6) **Rights to object** | You have a choice about whether you want your confidential patient information to be used in this way. If you are happy with this use of information you do not need to do anything. If you do choose to opt out your confidential patient information will still be used to support your individual care.  To find out more or to register your choice to opt out, please visit  <https://www.nhs.uk/your-nhs-data-matters/>  On this web page you will:   * See what is meant by confidential patient information * Find examples of when confidential patient information is used for individual care and examples of when it is used for purposes beyond individual care * Find out more about the benefits of sharing data * Understand more about who uses the data * Find out how your data is protected * Be able to access the system to view, set or change your opt-out setting * Find the contact telephone number if you want to know any more or to set/change your opt-out by phone * See the situations where the opt-out will not apply   You can also find out more about how patient information is used at:  <https://www.hra.nhs.uk/information-about-patients> (which covers health and care research); and  <https://understandingpatientdata.org.uk/introducing-patient-data>  (which covers how and why patient information is used, the safeguards and how decisions are made)  You can change your mind about your choice at any time.  Data being used or shared for purposes beyond individual care does not include your data being shared with insurance companies or used for marketing purposes and data would only be used in this way with your specific agreement.  In circumstances where it is necessary to share information for compliance with the Data Protection Bill 2018, Schedule 1, Part 2(11)(2) NEL has an obligation to enact its ‘protective function’ and this may, in some instances, override the subjects right to object. |
| 7) **Right to access and correct** | You have the right to access any identifiable data that is being shared and have any inaccuracies corrected. |
| 8**) Retention period** | The data will be retained for the period as specified in the [National NHS](http://www.nhsx.nhs.uk/information-governance/guidance/records-management-code/) [Records Code of Practice Retention Schedule](http://www.nhsx.nhs.uk/information-governance/guidance/records-management-code/) |
| 9) **Right to Complain**. | You have the right to complain to the Information Commissioner’s Office. You can contact them at this link: <https://ico.org.uk/global/contact-us/> or by calling their helpline on 0303 123 1113 (local rate) or 01625 545 745 (national rate).  There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website). |

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