

Updated 22 November 2021

St George's Integrated Health and Wellbeing Hub

To help with quick answers to specific points, we will publish a list of frequently-asked questions. This will be reviewed and updated on a regular basis.

Q – Has the planning application for the Health and Wellbeing Hub been approved?

A – Yes, the application was agreed by Havering Council in November 2021

Q – I keep hearing the word “integrated care model”, what does this mean?

A – Simply put, integration is joined-up health and social care, wellbeing and voluntary services giving a better experience overall

Q - How much will it cost to build?

A - The redevelopment of the former St George's Hospital site has been identified as a priority for capital investment by health and social care partners across North East London. The Government has allocated £17 million of national funding, and the North East London Integrated Care Partnership has agreed to fund the remaining costs as part of its capital investment programme into health and care facilities in North East London.

Q - What sort of voluntary and community organisations will be able to use the space?

A – We don't have a defined answer yet. But we're talking about local voluntary organisations involved with health and wellbeing. We will work with local voluntary sector organisations to develop these ideas.

Q - Is there definitely going to be a community cafe?

A – Yes, this is what we are proposing.

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Q - How will the Friends of St George's organisation be involved?

A – We have been working closely with the Friends and they are involved in the development of the community café.

Q. How easy is it to get to the Health and Wellbeing Hub site?

A – The site is well served by public transport, with direct bus routes from around Havering (including Romford town centre, Harold Hill, Harold Wood, Rainham, and Collier Row). It is also a 10 minute walk (or a short bus ride) from Hornchurch station. There will also be parking for visitors available on the site.

Q - How much car parking will there be?

A - 110 car spaces, including disabled and electric vehicle charging points and a large number of cycle spaces.

Q - What diagnostic services will be available at the hub?

A – We are proposing MRI and CT scanning (commonly used in early cancer diagnosis), x-ray, ultrasound, and blood tests.

Q - Which GP practices are going to move into this new building?

A – We are in discussion with a couple of our local GP practices regarding their intention to relocate to the Hub; these are practices who are in buildings that are too small for the growing local population. In the coming months, these practices will look to engage with their registered patients to discuss the potential of the relocation. The offer is open to all local GP services within a 2 mile radius.

Q - How many beds are you planning on having at this new hub?

A – There are no inpatient facilities planned for the Hub, so no beds.

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Q - Will the new hub have an Accident and Emergency service (A&E)? If not, why not?

A -No. The nearest A&E is at Queen's Hospital and there is an urgent treatment centre at Harold Wood Polyclinic.

Q - Do you have all the staff you need to work at this new hub?

A – We have most of the staff we need already employed in roles in local services. We will be recruiting more staff, so there will be great training and career opportunities for local people.

Q - Will this just be for the people of Hornchurch – or just Havering residents?

A – The Hub will provide services and facilities for the people of Havering and from our neighbouring areas (including Redbridge and Barking and Dagenham.)

If you have other questions that are not answered here or within the engagement document, please email communications@nelft.nhs.uk and put 'Health and Wellbeing Hub' in the subject line for your email.