

Redbridge Place based Sub Committee meeting

Wednesday 23 August 2023, 1300 – 1325 by Teams at this link

Chair: Adrian Loades, Place Partnership Lead (also Corporate Director of People, London Borough of Redbridge)

	Item	Time	Lead	Attached / verbal	Action required
Redbridge Place based Partnership Sub-Committee business in public					
1.	Welcome, introductions and apologies: <ul style="list-style-type: none"> Declaration of conflicts of interest 	1300 (5 mins)	Chair	Papers 1a, 1b & 1c Pages 2-6	Discuss
2.	Questions from the Public	1305 (5 mins)	Chair	Verbal	Discuss
3.	Enhanced Home Care Report	1310 (15 mins)	Mary Pirie / Pia Barna / James Sinclair	Paper 3a Pages 7-11	Approve

- Declared Interests as at 07/08/2023

Name	Position/Relationship with ICB	Committees	Declared Interest	Name of the organisation/business	Nature of interest	Valid From	Valid To	Action taken to mitigate risk
Anil Mehta	Redbridge Clinical Chair	Redbridge ICB Sub-committee Redbridge Partnership Board	Financial Interest	Fullwell Cross Medical Centre	GP Partner	2013-01-01		Declarations to be made at the beginning of meetings
			Financial Interest	Metropolitan Police	Forensic Medical Examiner	2015-01-01		Declarations to be made at the beginning of meetings
			Financial Interest	NHSE	GP Appraiser	2015-01-01		Declarations to be made at the beginning of meetings
			Financial Interest	Healthbridge Direct	Shareholder	2014-01-01		Declarations to be made at the beginning of meetings
			Financial Interest	Fouress Enterprise Ltd	Director	2015-01-01		Declarations to be made at the beginning of meetings
			Financial Interest	Prescon	Ad-hoc screening work	2018-01-01		Declarations to be made at the beginning of meetings
			Indirect Interest	The Cleaning Company	Sister-in-law is owner	2013-01-01		Declarations to be made at the beginning of meetings
			Non-Financial Professional Interest	London Healthwise Ltd (non-trading)	Director	2009-01-01		Declarations to be made at the beginning of meetings
			Non-Financial Professional Interest	GMC	Associate	2019-01-01		Declarations to be made at the beginning of meetings
			Non-Financial Professional Interest	NEL CCG	Registered as a patient at a GP practice in NEL.	2000-01-01		Declarations to be made at the beginning of meetings
			Non-Financial Professional Interest	Redbridge Health and Wellbeing Board	Vice Chair	2013-01-01		Declarations to be made at the beginning of meetings
			Non-Financial Professional Interest	Anglia Ruskin University Medical School	Lecturer	2019-01-01		Declarations to be made at the beginning of meetings
Non-Financial Professional Interest	QMUL	GP Tutor	2021-01-01		Declarations to be made at the beginning of meetings			
Brid Johnson	Member of sub-committee (representative of NELFT)	Barking & Dagenham ICB Sub-committee Barking & Dagenham Partnership Board Havering ICB Sub-committee Havering Partnership Board Redbridge ICB Sub-committee Redbridge Partnership Board Waltham Forest Health and Care Partnership Board	Indirect Interest	Mid and South Essex ICB	My Partner is a Non-Executive Director at MSE ICB	2022-08-25		

		Waltham Forest ICB Sub-committee					
Chetan Vyas	Director of Quality	<p>Barking & Dagenham ICB Sub-committee Barking & Dagenham Partnership Board City & Hackney ICB Sub-committee City & Hackney Partnership Board Havering ICB Sub-committee Havering Partnership Board ICB Population, Health & Integration Committee ICB Quality, Safety & Improvement Committee Newham Health and Care Partnership Newham ICB Sub-committee Redbridge ICB Sub-committee Redbridge Partnership Board Tower Hamlets ICB Sub-committee Tower Hamlets Together Board Waltham Forest Health and Care Partnership Board Waltham Forest ICB Sub-committee</p>	Indirect Interest	North East London CCG	Spouse is an employee of the CCG	2014-04-01	Declarations to be made at the beginning of meetings
			Indirect Interest	Some GP practices across NEL	Family members are registered patients - all practices not known nor are their registration dates	2014-04-01	Declarations to be made at the beginning of meetings
			Indirect Interest	Redbridge Gujarati Welfare Association - registered charity in London Borough of Redbridge	Family member is a Committee member.	2014-04-01	Declarations to be made at the beginning of meetings
Jenny Ellis	Member of Redbridge Partnership Board	<p>ICP Committee Redbridge ICB Sub-committee Redbridge Partnership Board</p>	Financial Interest	Redbridge Council for Voluntary Service (RedbridgeCVS)	RedbridgeCVS is a provider of social prescribing, community engagement and infrastructure support for the voluntary and community sector.	2020-01-19	
			Financial Interest	Odd Eyes Theatre Company	Trustee of a North East London-based charity that specialises in community empowerment and social inclusion through theatre.	2018-05-24	

Mark Santos	Redbridge Cllr & Cabinet Member Adult Services & Public Health	ICP Committee Redbridge ICB Sub-committee Redbridge Partnership Board	Financial Interest	Positive East	I am the Executive Director of the HIV Charity Positive East. Positive East receives statutory income via NEL Local Authorities & NHS via London HIV Fast Track Cities	2022-04-01		Declarations to be made at the beginning of meetings
			Indirect Interest	Bart's Health	My sister is a Finance Manager at Barts Health	2022-04-01		Declarations to be made at the beginning of meetings
Natalie Keefe	Head of Primary Care Transformation, BHR ICP	Redbridge ICB Sub-committee Redbridge Partnership Board	Indirect Interest	NELFT	Sister works in PALS department	2022-09-05		Declarations to be made at the beginning of meetings
Sangeetha Pazhanisami	GP; PCN Clinical Director	Redbridge ICB Sub-committee Redbridge Partnership Board	Financial Interest	Clayhall Group Practice	GP Partner	2014-01-01		Declarations to be made at the beginning of meetings
			Financial Interest	Healthbridge Direct	Shareholder			Declarations to be made at the beginning of meetings
			Financial Interest	NHS England	GP Appraiser			Declarations to be made at the beginning of meetings
Sarah See	Managing Director of Primary Care	ICS Executive Committee Primary Care Collaborative sub-committee Primary care contracts sub-committee Redbridge ICB Sub-committee Redbridge Partnership Board	Indirect Interest	NELFT; CAMHS Havering	Husband is an employee	1998-01-01		Declarations to be made at the beginning of meetings
			Non-Financial Personal Interest	GP - Waltham Forest	Registered with a GP practice in Waltham Forest; members of the practice team works with the NHS NEL, LW LMC and NHSE/I	2001-01-01		Declarations to be made at the beginning of meetings
			Indirect Interest	Old Church Surgery (Chingford)	Niece works for GP practice	2022-06-05		Declarations to be made at the beginning of meetings
Simon Clarke	Primary Care Delivery Manager	Redbridge ICB Sub-committee Redbridge Partnership Board	Non-Financial Personal Interest	Avon Road Surgery	I am a patient at this GP practice which is a member of NEL CCG	2012-02-14	2021-12-23	
Sivashanmugarajan Ramakrishnan	not applicable	Redbridge ICB Sub-committee Redbridge Partnership Board	Financial Interest	Clayhall Group Practice and Wanstead & Woodford PCN	GP partner and PCN member	2022-10-20		Declarations to be made at the beginning of meetings

			Financial Interest	Healthbridge Direct	Federation co-chair	2016-04-01		Declarations to be made at the beginning of meetings
			Indirect Interest	Global A2 Partners ltd	Director - provide locum services	2021-12-01		Declarations to be made at the beginning of meetings
			Non-Financial Professional Interest	PELC	non executive director	2021-06-15		Declarations to be made at the beginning of meetings
			Non-Financial Professional Interest	Redbridge LMC	member	2021-09-10		Declarations to be made at the beginning of meetings
Stephen Rubery	Member of a Partnership Board	Havering Partnership Board Redbridge ICB Sub-committee Redbridge Partnership Board	Non-Financial Personal Interest		My wife is Borough Director for Redbridge	2022-05-01		
			Indirect Interest	Fullwell Cross Medical Centre	I am a patient of Fullwell Cross Medical Centre	2022-05-01		
Tayvanie Nagendran	Member of LBR Partnership Board	Redbridge ICB Sub-committee Redbridge Partnership Board	Indirect Interest	Care Providers' Voice	Care Providers' Voice is funded by local authorities (including LBR), training hubs and HEE Anchor funding. I am the Co-Chair and LBR Care Provider Lead.	2022-03-01		
			Indirect Interest	Cambridge Nursing Home	Cambridge Nursing Home host authority is LBR. Placing authority for some of our residents is LBR.	2003-09-01		
			Indirect Interest	Age UK Redbridge, Barking & Dagenham, Havering	Trustee	2020-09-01		
Tracy Rubery	Borough Director, Redbridge	Redbridge ICB Sub-committee Redbridge Partnership Board	Indirect Interest	NEL CCG	Husband is CEO of PELC, who provider urgent care and out of hours services within BHR	2022-05-02		Declarations to be made at the beginning of meetings
			Non-Financial Personal Interest	Fulwell Cross Medical Centre	Registered as a patient with Fulwell Cross Medical Centre	2018-04-01		

- Nil Interests Declared as of 07/08/2023

Name	Position/Relationship with ICB	Committees	Declared Interest
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Gladys Xavier	Director of Public Health and Commissioning; London Borough of Redbridge	Clinical Advisory Group ICS Executive Committee Redbridge ICB Sub-committee Redbridge Partnership Board	Indicated No Conflicts To Declare.
Diane McKerracher	Interim CEO	Redbridge ICB Sub-committee Redbridge Partnership Board	Indicated No Conflicts To Declare.
Selina Douglas	Executive Director of Partnerships	Barking & Dagenham ICB Sub-committee Barking & Dagenham Partnership Board Havering ICB Sub-committee Havering Partnership Board Mental Health, Learning Disability & Autism Collaborative sub-committee Redbridge ICB Sub-committee Redbridge Partnership Board Waltham Forest Health and Care Partnership Board Waltham Forest ICB Sub-committee	Indicated No Conflicts To Declare.
Charlotte Pomery	Chief Participation and Place Officer	Barking & Dagenham ICB Sub-committee Barking & Dagenham Partnership Board City & Hackney ICB Sub-committee City & Hackney Partnership Board Havering ICB Sub-committee Havering Partnership Board ICB Board ICB Population, Health & Integration Committee ICB Quality, Safety & Improvement Committee ICP Committee ICS Executive Committee Newham Health and Care Partnership Newham ICB Sub-committee Redbridge ICB Sub-committee Redbridge Partnership Board Tower Hamlets ICB Sub-committee Tower Hamlets Together Board Waltham Forest Health and Care Partnership Board Waltham Forest ICB Sub-committee	Indicated No Conflicts To Declare.
Dr Humaira Bhatti	Cranbrook PCN CD	Redbridge ICB Sub-committee Redbridge Partnership Board	Indicated No Conflicts To Declare.
Cathy Turland	Member of a committee	ICP Committee Redbridge ICB Sub-committee Redbridge Partnership Board	Indicated No Conflicts To Declare.
Najib seedat	Committee member	Redbridge ICB Sub-committee Redbridge Partnership Board	Indicated No Conflicts To Declare.
Bob Edwards	Member of the Redbridge Borough Partnership Board	Redbridge ICB Sub-committee Redbridge Partnership Board	Indicated No Conflicts To Declare.

Redbridge Place based Partnership Board

17 August 2023

Title of report	Enhanced Home Care Report
Author	Mary Pirie / Pia Barna
Presented by	Mary Pirie Pia Barna James Sinclair
Contact for further information	
Executive summary	In 2022/2023, Care City, in collaboration with NELFT and LBR, developed an Enhanced Homecare Model that was planned to be implemented in Redbridge. Due to various factors the pilot was unable to commence during the originally planned period of June 2022 - May 2023. This report sets out the challenges, work that has been done to date and provides next steps to reimplement the pilot to support winter planning; including funding proposal.
Action / recommendation	The Board/Committee is asked to: <ul style="list-style-type: none"> • Approve the proposed funding • Approve the proposed timeline • Support the delivery of this pilot
Previous reporting	Enhanced Home Care Steering Group Older People and Frailty Transformation Board NEL Care Home / Home Care Digital Steering Group
Next steps/ onward reporting	N/A
Conflicts of interest	N/A
Strategic fit	<ul style="list-style-type: none"> • To improve outcomes in population health and healthcare • To tackle inequalities in outcomes, experience and access • Linked to Proactive Care development
Impact on local people, health inequalities and sustainability	<ul style="list-style-type: none"> • Reduce ED attendances • Reduce pressure on primary care capacity i.e. the need for consultation • Long term conditions, frailty and vulnerability are managed in the community for targeted cohorts of patients • Domiciliary Care workforce is upskilled in patient health management to become “Enhanced Home carers” to monitor the subtle signs of deterioration
Impact on finance, performance and quality	The pilot will support to detect early signs of deteriorating health and to take vital signs where needed. The intervention will also add value by providing additional support during the

	winter period. Between June 2022 and May 2023, £93,309.93 was spent out of the awarded funding of £109,039.88. The proposed funding to restart the pilot is £86,386 (including VAT)
Risks	IG DTAC: Clinical Risk Officer currently not in post to review and approve. Confirmation that this post is being recruited too and will be fully operational by September 2023.

1.0 Introduction

1.1 In 2019, Care City developed and tested an enhanced model of homecare, which trained and supported domiciliary staff to spot deteriorating health of their clients and to take vital signs where needed.

Funding was awarded in 2020 to Care City by NEL CCG to pilot this approach in a Redbridge Primary Care Network, working in partnership with LBR and NELFT to escalate vital signs of concern to the community nursing team.

The pilot experienced significant delays due to the IG, clinical risk review processes and challenges with the selected PCN. Due to these factors the pilot was unable to commence during the originally planned period of June 2022 - May 2023.

1.2 Background

An Enhanced Home Care Steering group was established and through conversations with stakeholders in health and social care environments, the following three overarching challenges currently faced by homecare providers were identified:

- *Lack of escalation guidance:* With GPs being the only point of contact (besides ambulance for urgent medical attention), GP workload is considerably high and the process for providers to make escalations is time-consuming due to long wait times.
- *Lack of preventative care:* A lack of preventative care is leading to a high number of avoidable hospitalisations due to patients only being referred when their health has significantly deteriorated.
- *Language barrier between health and social care:* Care staff have no objective measurements to confidently communicate a concern they might have.

As part of the intervention, a Single Point of Contact was designed (SPoC) at NELFT HASS that would cover care workers' hours between 7am and 10pm and would pick up clients who have readings of a NEWS2 score between 5 and 6 or show readings of extreme variations. The SPoC would be responsible for triaging and referring the client to the most appropriate treatment team for response (i.e. District Nurse, Community Treatment Team etc.)

Homecare staff were trained and supported to spot deteriorating health, take vital signs where appropriate and follow protocols to escalate the right service users to the right clinicians with the right data. The aim is to enable quicker, smarter clinical responses and to prevent further deterioration, which can lead to hospital admissions and a loss of independence for homecare recipients.

Following a procurement process and a comparison of different devices, Whzan was the tech provider for this pilot. 27 Blue Boxes were purchased and allocated, one box to each trained staff member. The Blue Box contains devices for taking blood

pressure, blood oxygen, heart rate and temperature and a 4G-enabled tablet, which records these readings, generates a NEWS-2 score and shares this data to patient information systems, including EMIS and SystmOne.

2.0 Proposal

We propose to restart the pilot in a different location within Redbridge.

Care City, LBR and NELFT are committed to the pilot and believe in the added value of this intervention and its benefit to support winter planning. To fully deliver and evaluate our findings, we propose to identify an alternative location within Redbridge.

Wanstead & Woodford has been identified as a locality with great potential to test the Enhanced Homecare Pilot. We have had strong provisional interest from Wanstead and Woodford PCN management and, subject to the outcome from the board, will be invited to present to the practices to confirm support to proceed. Care City has started the engagement process with all stakeholders that are required for a successful pilot and have received positive feedback and strong interest.

Our stakeholder group is in favour of restarting the pilot as soon as we receive the Board's funding approval as well as formal support from all relevant stakeholders in Wanstead & Woodford.

It is important to flag, however, that winter pressure is an important factor to consider in our planning and keeping people well at home, particularly through winter is a priority.

Please see below a breakdown of the timeline we would suggest to achieve a successful rollout before winter pressure.

Timeline	Milestones achieved
August 2023	<ul style="list-style-type: none"> ● Proposal presented to Redbridge Board ● Project continuation approved by Board ● IG sign off received by ICB <p><u>Please note that approval and funding need to be confirmed so that this intervention can confidently be implemented before winter pressure.</u></p>
1st September 2023 - 31st September 2023	<ul style="list-style-type: none"> ● Collaboration agreed and formalised with relevant stakeholders: <ul style="list-style-type: none"> ○ W&W PCN: Present at PCN meeting. Collaboration agreements and IG documents signed. <ul style="list-style-type: none"> ■ We have had strong provisional interest from Wanstead and Woodford PCN management and, subject to the outcome from the board, will be invited to present to the practices to confirm support to proceed in the locality. ○ Care Provider: MoU signed. <ul style="list-style-type: none"> ■ The current framework provider in W&W has expressed strong support to be involved in our pilot. ○ Integrated Care Team W&W: Single Point of Contact SOP agreed. <ul style="list-style-type: none"> ■ The Integrated Care Team has expressed strong interest to deliver this project with us. SPoC to be set up. ● Stakeholder steering group (NELFT & LBR) re-engaged and regular meetings with representation from all project participants started.
1st September 2023 - 30th October 2023	<ul style="list-style-type: none"> ● Training to care staff delivered

October 2023 - 31st March 2024	<ul style="list-style-type: none"> • Intervention started • Homecare staff taking measurements at home visits • Single Point of Contact in operation
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2.1 Funding

Between June 2022 and May 2023, £93,309.93 was spent out of the awarded funding of £109,039.88. This included Project Management costs, Carers training, Tech Costs for devices and subscription and Other cost e.g. venue costs, translation. The underspend will be carried forward as part of the ageing well funds and if approved will contribute towards the proposed continuation costs as detailed below.

Our proposal for the continuation of this pilot is as follows (VAT indicated separately), the funding would be allocated from the Redbridge Ageing Well funds:

Breakdown of all costs	Cost (£)	VAT Cost (£)	Comments
Management/co-ordination costs August 2023 to April 2024 (9 months) Deputy CEO, 9 days @£800/day Project Lead at Care City, 58 days @£550/day Project Support Officer, 9 days @£375/day	£42,475	£8,495	This timeframe includes the relationship building and set up phase with providers, PCN and IG process.
Service Delivery - Enhanced Homecare 6 health checks for 50 service users @ £18/each	£5,400	0	Numbers of service users based on discussions of clients receiving homecare in Seven Kings PCN
Operational Costs Training for 2.5 hours x 40 people @ £22/hour	£2,200	0	Numbers of staff based on numbers of interested carers in Seven Kings
Technology costs 6 x WHZAN Blue Boxes @ £600/each	£3,600	£720	Care City owns 27 boxes. The 6 Kits are contingency to account for replacements/additional carers.
Technology costs/On-line platform 33 x Blue Box online subscriptions @ £400/each 33 x SIM cards for Blue Boxes @ £60/each	£15,180	£3,036	This is the maximum account of subscription cost if we purchase additional kits.
Other Costs Venues for event, £1000 Translations for leaflets, £1000 Communication activities incl. Design, £1400 Unexpected cost, £1000	£4,400	£880	These numbers are based on our experiences of necessary support.
Total	£73,255	£13,131	
Total (total cost + total VAT)	£86,386		

3.0 Risks and mitigations

The original pilot experienced significant delays due to the IG DTAC clinical risk review being unable to be processed, this was due to Clinical Risk Officer currently not in post to review and approve. Confirmation that this post is being recruited too and will be fully operational by September 2023

4.0 Conclusion / Recommendations

- 4.1 The recommendation is for the board to approve restarting the pilot in a different location within Redbridge, to approve the proposed funding allocation and the timeline.

Author: Mary Pirie

Date: 28 July 2023