

Privacy Notice – Patient Participation and Engagement Groups

Plain English explanation

NHS North East London (NEL) hosts patient participation and engagement groups to improve the quality of services delivered by NEL.

We collect and store information that has been received directly from you if you are actively involved in the patient participation or engagement group.

We may share information with the following organisations with your explicit consent or when the law allows: GP practices or other healthcare providers. <https://www.nhs.uk/pages/home.aspx>

You have the right to object to your identifiable information being used or shared for this purpose. Please speak to NEL if you no longer wish to have your data used or be a part of the patient participation or engagement group.

1) Controller contact details	NHS North East London CCG 4th Floor – Unex Tower 5 Station Street London E15 1DA www.northeastlondon.icb.nhs.uk
2) Data Protection Officer contact details	NHS NEL DPO nelondonicb.ig@nhs.net .
3) Purpose of the processing	Fulfilment of a public task
4) Lawful basis for processing or sharing	The lawful justifications for the processing and possible sharing of this data are - Article 6(1)(a) “the data subject has given consent to the processing of his or her personal data for one or more specific purposes”
5) Recipient or categories of recipients of the shared data	The data may be shared with GP Practices or other Healthcare Providers. https://www.nhs.uk/pages/home.aspx
6) Right to object	You do not have to consent to your data being used for the patient participation or engagement groups. You can change your mind and withdraw your consent at any time. Contact the Controller for more information.
7) Right to access and correct	You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.
8) Retention period	The data will be retained for the period as specified in the National NHS Records Code of Practice Retention Schedule .
9) Right to Complain.	You have the right to complain to the Information Commissioner’s Office. You can contact them at this link: https://ico.org.uk/global/contact-us/ or by calling their helpline on 0303 123 1113 (local rate) or 01625 545 745 (national rate). There are National Offices for Scotland, Northern Ireland, and Wales, (see ICO website).