

Privacy Notice – Quality Alerts

Plain English explanation	
<p>A Quality Alert is a systemic issue, generally affecting a service, or the ability to deliver a high-quality service. NHS North East London (NEL) Quality Team triage quality alerts (QA's) and incidents reported by GPs/Provider organisations. NEL has a statutory duty to support NHS England with the continuous quality improvement of primary medical services as set out in the Health and Social Care Act 2012 and the Primary Medical Services assurance framework.</p> <p>In order for NEL to triage quality alerts and incidents reported by GPs and providers, the Quality team at NEL may require the relevant individual's NHS number in order to investigate the quality alert or incident.</p>	
1) Controller contact details	<p>NHS North East London (NEL) 4th Floor – Unex Tower 5 Station Street London E15 1DA www.northeastlondon.icb.nhs.uk</p>
2) Data Protection Officer contact details	<p>NHS NEL DPO nelondonicb.ig@nhs.net.</p>
3) Purpose of the sharing	Legal Obligation
4) Lawfulness Conditions and Special Categories	<p>The lawful justifications for the processing and possible sharing of this data are -</p> <p><i>Article 6(1)(c) “the processing is necessary for compliance with any legal obligation to which the controller is subject”</i></p> <p>and</p> <p><i>Article 9(2)(h) “processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services”</i></p>
5) Recipient or categories of recipients of the shared data	<p>The data will be shared with GP Practices or other Healthcare Providers. https://www.nhs.uk/pages/home.aspx</p>
6) Rights to object	<p>You have the right under Article 21 of the GDPR to object to your personal information being processed. Please contact the CCG if you wish to object to the processing of your data. You should be aware that this is a right to raise an objection which is not the same as having an absolute right to have your wishes granted in every circumstance.</p>
7) Right to access and correct	<p>You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.</p>
8) Retention period	<p>The data will be retained for the period as specified in National NHS Records Code of Practice Retention Schedule.</p>
9) Right to Complain.	<p>You have the right to complain to the Information Commissioner's Office. You can contact them at this link: https://ico.org.uk/global/contact-us/ or by calling their helpline on 0303 123 1113 (local rate) or 01625 545 745 (national rate). There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website).</p>